

Faculty

Sandra Lowery, RN, BSN, CCM, CNLCP is President of CCMI Associates, an independent case management firm. Sandi has worked as a case manager, case management consultant, and trainer for the past 32 years, working locally and nationally for both payers and providers. She has served as a defense expert on legal cases involving case managers. Sandi is on the editorial board of *Professional Case Management*. In 1995, she was the recipient of CMSA's Case Manager of the Year award, and in 1996 received the Case Manager of the Year award from CMSNE. Sandi was on the CMSA Board for 9 years and was the 2000-2001 President. She is a founder and past president of CMSNE.

14 contact hours have been approved by the Georgia Nurses Association, which is accredited as an approver of Continuing Education in Nursing by the American Nurses Credentialing Center's Commission on Accreditation. CCMI Associates is an approved CE provider by the California BRN.

Questions: Call 603-329-7481
or email sandraloweryccmi@gmail.com
or contact Becky Schmidt at
612-262-8020
or email
becky.schmidt@allina.com

Course Objectives

- ◆ Obtain knowledge of concepts related to case management practice in addition to the essential knowledge areas for case management practice as identified by the CCM Commission
- ◆ Describe the process for the CCM credential
- ◆ Gain insight and resources for any further self-study needs for the CCM exam

This course is designed to provide the case manager with information to assist them in preparing for the CCM exam, as well as the ACM and ANCC CM certifications. The content is also appropriate for those who are seeking a basic course in case management practice.

Course Content

The content of the course is based on feedback from course attendees, as well as CCMC's list of content areas. The content is updated every 4 months. The 300page manual for the course includes:

- The domains of essential case management knowledge per national standards and the CCM Commission
- Overview of the CCM process and exam
- 140+ sample exam questions
- Self-assessment design
- Resources for self-study

**Mail Registration Form
Preparing for Case Management Certification
3/17 & 3/18/20**

**Held at Phillips Eye Institute
710 East 24th St., Minneapolis, MN 55404**

**Mail registration form & check to:
CCMI Associates, 74 Buckboard Rd.,
Duxbury, MA 02332**

Name _____

Company _____

Mailing Address _____

City, State, Zip Code _____

Daytime phone _____

Email _____

Pay by credit card: Visa, MC, AMEX, Discover

_____ Name as it appears on card

Billing address, if different from above:

_____ Address

_____ City, State, Zip Code

Number: _____

Security Code: _____ Exp. Date: _____

Fee (includes course syllabus, meals & CEUs): (**After 3/3/20 add additional \$25**)

CMSA Member \$325

Non-Member \$350

Prior registration and payment required by 3/3/20. **After 3/3/20 interested participants must check for availability of openings**, payment after this date must include a \$25 late fee and must be made in the form of credit card payment. CCMI Federal Tax ID#: 02-0522841. **Cancellation policy: For cancellations up to 7 days prior to the course, an 80% refund will be given, after that no refunds will be made.**

AGENDA

Day 1

8:00-8:30

8:30-12:15

- ◆ **Registration/Breakfast**
- ◆ The CCM exam process
- ◆ *Intensive:* Case management concepts
- ◆ Skills for effective practice
- ◆ Outcome & quality management

12:15-1:00

1:00-4:30

- ◆ **Lunch**
- ◆ Legal & ethical issues
- ◆ Legislation for payers and providers
- ◆ Sample questions
- ◆ Private sector benefits

Day 2

8:00-8:15

8:15 -12:15

- ◆ **Registration/Breakfast**
- ◆ Private sector benefits (con't)
- ◆ *Intensive:* Occupational health/workers' comp/disability mgmt.
- ◆ Sample questions

12:15-1:00

1:00-4:00

- ◆ **Lunch**
- ◆ Laws and resources for the disabled
- ◆ Sample questions
- ◆ Psychosocial impact on chronic disability
- ◆ Complementary and Alternative Medicine
- ◆ Behavioral health
- ◆ Sample questions

Phillips Eye Institute, 710 East 24th St.
Minneapolis, MN 55404

[Phillips Eye Institute entrance and parking](#)

Directions to be forwarded upon
confirmation of paid registration.

CCMI Associates, Inc.
PO Box 175
Humboldt, AZ 86329-0175

Preparing For Case Management Certification

Tuesday, March 17
and
Wednesday,
March 18, 2020

Phillips Eye Institute
710 East 24th Street
Lower Level Education Room
Minneapolis, MN 55404

Co-sponsored by:

CCMI Associates

&



*Case Management Society of
America's Minnesota Chapter*